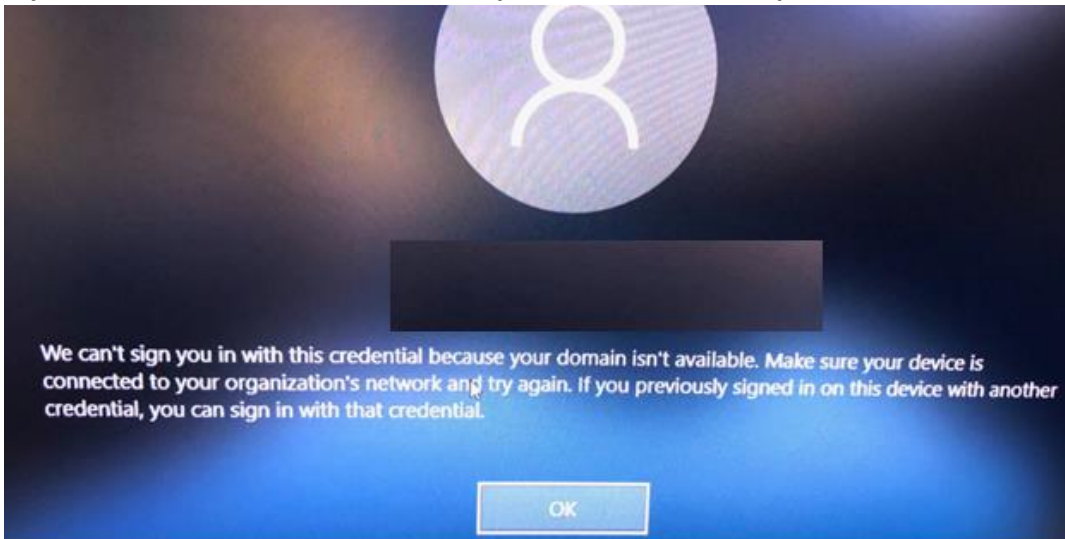


Windows Login Issues

If you receive the below windows error, please follow these steps.

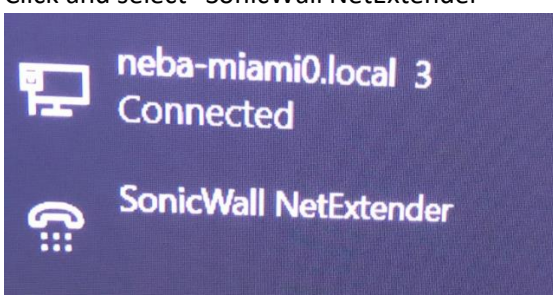


Step 1) On the bottom right hand of the screen you will see the following icons.



Step 2) There are a few different configurations for each user. Try each button until you receive Image that shows SonicWall listed below.

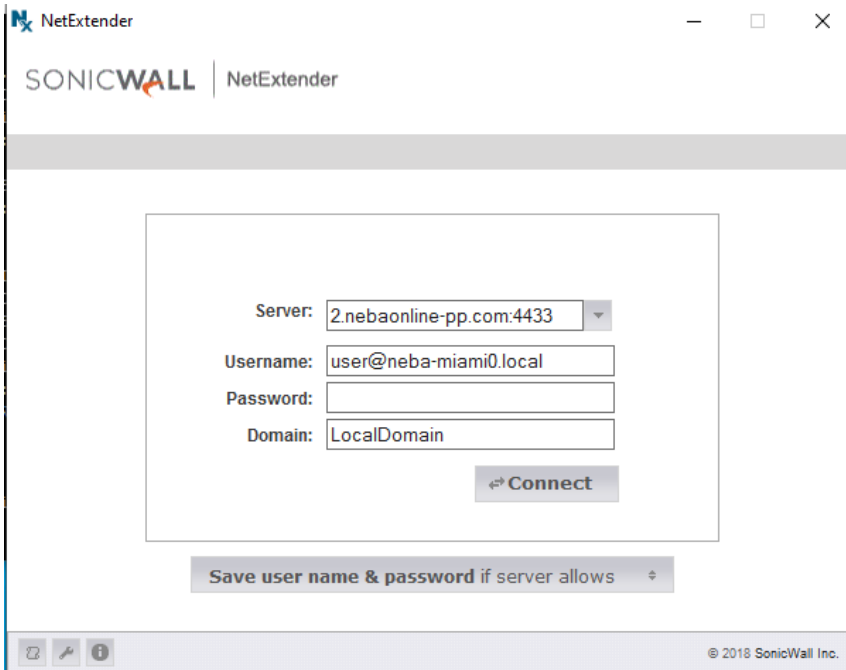
Click and select "SonicWall NetExtender"



Step 3) Enter your Credentials which are the same as your windows login.



Step 4) This will open the “SonicWall NetExtender” windows.



This screen is an example, leave the Server Box as is and replace the word “user” with your windows login and type your password. Once is connected you will be able to login to your computer.

If this does not resolve your issue please open a ticket on the NEBA Website link below using your mobile device.

<https://www.nebainc.com/internalhelp/>